



Welcome in Domaine du Surchauffant

We are very happy to be able to welcome you finally to our home in this very special period.

We share your concerns about hygienic measures for this summer. This is why we are implementing all of the following measures, along with a display on barrier gestures:

At the reception

- Installation of entry / exit path,
- Self-service hydro-alcoholic gel at the entrance,
- Reception carried out in compliance with barrier gestures: Plexiglas at the counter...
- Only one person present per booking,
- 2 people maximum simultaneously in reception, outside reception if necessary,
- Keys disinfected before delivery,
- For rentals, the keys will be handed over from 5 p.m., to allow sufficient time for cleaning and ventilation of the accommodation,
- Payment of the balance before your arrival on the website by bank card to limit contact.

At the swimming pool

- Maximum number of people restricted to 200,
- All of our equipment will be disinfected each morning, including the toilets,
- Passage through the footbath and the shower compulsory,
- No ball, buoy, fries inside the pool...

We ask you :

- Put the shoes, clappers on the shelves before entering
- Respect the distance on the beach, in the water.

We apply strict standards to treat the water in our swimming pool and paddling pool, so as to inactivate microorganisms, including viruses.

Thus, the water in our swimming pool perfectly meets the standards of the Public Health Code.

The swimming pool will be checked several times a day.

In accommodation

A specific cleaning procedure has been put in place to allow you to enjoy your accommodation in peace. Our cleaning teams have been trained to intervene in this particular context.

- Reinforced cleaning carried out by our teams with the appropriate equipment: masks, gloves, hydro-alcoholic gel,
- Use of disinfectant and virucidal products,
- Ventilation of the accommodation for several hours between two occupants,
- Nebulization with specific product for each dwelling.

For activities

- Limitation to 10 children for each activity niche,
- Accompanying children for hand washing,
- Indoor activities with distance,
- Reinforcement of outdoor activities, no collective sports activities such as football tournaments,
- Cleaning and disinfection of spaces and equipment after each use,

For sanitary

A specific cleaning procedure has been implemented. Our teams have been trained to intervene in this particular context.

- Sanitary facilities cleaned and disinfected by our teams twice a day: morning and afternoon,
- Self-service soap dispenser will be installed at the entrance of each building,
- Please wash your hands with soap,
- Wear your mask when traveling in the corridors and common areas of the sanitary
- Please respect the barrier gestures,
- Do not park in the corridors of the sanitary, wait outside, queuing and respecting social distancing.

For services

- Surchauffant beach: nautical activities, swimming and access to the beach are authorized. Distancing measures continue to apply to this day.
- Bike rental will be possible with disinfection of the handlebars and saddle
- The laundromat as well as the refrigerated lockers will be accessible,
- The playgrounds and the sports field will be accessible,
- The Pyle or Face snack is open, the bakery service will be offered in accordance with sanitary procedures by the merchant

We make every effort to respect the health standards in force with the implementation of this cleaning and disinfection protocol.

We ask you to be an actor in the security of all by:

- respecting barrier and distancing gestures throughout your stay,
- having an attitude responsible and respectful of others.

Thank you for your kindness and have a great stay at Domaine du Surchauffant!